

Customer Feedback



Would you like to comment on our service?

Compliments, Comments and Complaints

Letting us know what we are doing well or not well helps us to improve our services

My comment is:

Signature:

Date:

Client Details

Name:

Date of birth:

Tel no:

Email:

☐ Please tick if you are a Parent or Carer
commenting on behalf of the client

Your name:

Partner Organisation Details

Name:

Organisation:

Tel no:

Email:

Category

☐ Employers/ ☐ School/ ☐ PRU/ ☐ TPs/

☐ College/ ☐ Partnership Networks/ ☐ Other

eg. JCP please specify

Please hand this form to a member of staff or post or email it to us at the address shown below.

You can also make a comment in person, by telephone, letter, or on careerswales.com

A friend, relative or other person can contact us on your behalf. If you have made a complaint this will be acknowledged within 5 working days.

We take your concerns seriously and we investigate all complaints

Please return your form to:

Customer Feedback, Careers Wales,
49 Holton Road,
Barry,
CF63 4HF

For office use only

Date received:

Date logged:



Llywodraeth Cymru
Welsh Government