# Transcript: Careers Wales’ Commitment to Equity, Diversity and Inclusion

Careers Wales’ aim is to represent and reflect the varied communities of Wales.

We want to develop and support an environment where equity, diversity and inclusion (also known as ED&I) are at the forefront of everything we do.

In doing this, Careers Wales will:

* Encourage a culture that makes sure ED&I is part of our everyday work.
* Provide a place where our customers and employees are included and feel valued.
* Make our services and working for us accessible to everyone.
* Treat our customers and employees as individuals, fairly and with respect, giving everyone the chance to develop and succeed.
* Give our employees the knowledge and skills to meet the needs of our customers.
* Listen to and act upon what our customers and employees say about our ED&I work.
* Act against any harassment or bullying of any kind, creating a space where disrespectful behaviour is not tolerated.
* Review our ED&I practices and policy on a regular basis, find out about new developments and make changes. We will work with others to help us do this.
* And finally, be open and transparent about our ED&I work and the progress we are making.

To find out more about our equity, diversity and inclusion work, visit [CareersWales.gov.wales](https://careerswales.gov.wales/)