

00:00:00:12 – We asked a young person his opinion on apprenticeship.

00:00:04:20 – How was your first day on an apprenticeship?

00:00:08:09 – Nervous, because I wasn't sure what I was walking into really, because I was meeting new people and everything.

00:00:08:16 - A box appears with the name Caio within it.

00:00:15:11 – But I was excited at the same, because I was seeing new things.

00:00:19:08 – How did you feel about meeting new people?

00:00:23:05 – Nervous for the first part, because I wasn't sure who I was meeting, but excited as well because I was meeting more people.

00:00:24:16 - A badge appears, it depicts a beating heart which symbolises anxiousness and nervousness.

00:00:32:12 – What's your typical day like?

00:00:35:15 – I arrive at 9am, I'm at the phones making appointments

00:00:40:09 - A badge appears, depicting two speech bubbles intersecting. This symbolises communication, teamwork or simply talking.

00:00:42:17 - A badge appears, it depicts a laptop symbolising computing, IT and web browsing.

00:00:43:07 – and I edit people's records as well.

00:00:52:02 – I go and do people's prescriptions, and I phone people to remind them about their appointments

00:00:52:03 - A badge appears, it depicts a magnifying glass which symbolises research, searching or finding.

00:00:52:24 - A badge appears, it depicts a telephone receiver which symbolises communication.

00:01:02:07 – and I get rid of the work flow on our system.

00:01:04:11 - A badge appears that shows a graph. This graph symbolises data or information collection.

00:01:08:08 – We have a lunchtime at 12:30pm for half an hour, and then I go back to work until 2:30pm.

00:01:10:04 - A badge appears, it depicts a coffee cup symbolising coffee breaks and socialising.

00:01:20:00 – What do you enjoy about your apprenticeship?

00:01:23:01 - A badge appears, it depicts a Dragon, which symbolises Welsh nationality.

00:01:24:10 – I had the choice to do it in Welsh and in English, with the surgery, we have to be bilingual, but I always had the choice of Welsh or English.

00:01:31:09 - A badge appears, depicting two speech bubbles intersecting. This symbolises communication, teamwork or simply talking.

00:01:37:18 – Everything, because I'm always learning more and more and more.

00:01:38:06 - A badge appears, it has the words 'Level Up' within it. This symbolises personal growth, self improvement.

00:01:42:19 – How is training different from school?

00:01:47:18 – You learn a lot with school, but learn completely different things with training, because it's a completely different thing to school.

00:01:51:03 - A badge appears, it depicts a Brain symbolising thinking, concentration. It then disappears.

00:02:00:09 – Because with school you learn the basics Maths, English, but with training you learn work and how to work a computer and work with a team.

00:02:02:14 - Three badges appear depicting key skills, mathematics and computing/it.

00:02:12:00 - A badge appears, depicting a figure surrounded by other figures. This symbolises a new people, a team and team work.

00:02:18:20 – I learnt new skills by working more as a team, and I can speak a lot more clearly with people and I understand people better with the skills I've learnt.

00:02:34:09 - A badge appears, it has the words 'Level Up' within it. This symbolises personal growth, self improvement.

00:02:39:03 – Who do you go to if you need any help?

00:02:42:07 – I would go to the practice manager, Sioned, or I'd go to one of the people I work with, because we all work as a team

00:02:45:06 - A badge appears, it contains a person within it depicting a specific role. This symbolises a manager.

00:02:47:06 - A badge appears, it contains a person within it depicting a specific role. This symbolises a co worker.

00:02:52:08 – and we all help each other.

00:02:54:13 – What advice would you give to a young person in school?

00:02:57:14 - A badge appears, it depicts a star which symbolises a sense of achievement, reaching a milestone or success.

00:02:58:04 – I know that if you work hard, you will always have opportunities.

00:03:01:21 - A badge appears, it depicts arrows splitting off from one another. This symbolises different paths, opportunities and choices.

00:03:03:03 – Keep working and don't stop going after what you want.

00:03:08:05 - careers.wales.gov.wales contact us by phone on 0800 028 4844 on web chat and email find us on social media on Facebook, Twitter, Instagram, YouTube and LinkedIn.